



by **WEISER**

## Warranty Policy

### **Elements by Weiser™ products provide a "Lifetime Warranty" that covers all defects in material and workmanship.**

In order to qualify for the Lifetime Finish and Mechanical Warranty, please note that:

- Original purchaser must live and own the lock
- Weiser will repair or replace the lock, or refund the purchase price (if it is not practical to repair or replace). You will be responsible for the removal of the old lock and reinstallation of the new one.

### **Elements by Weiser™ warranty policy is as follows:**

This warranty excludes the finish, defects or damage arising from improper installation, incorrect product application, improper maintenance, storage, shipping, handling or normal wear. The following are not covered under warranty:

- Scratches or abrasions
- Keys broken off in the keyway
- Paint on the locks
- Obvious indication of abuse
- Locks returned with keys missing
- Excessive visible wear on latch and/or strike plate, indicating incorrect installation
- Items returned with parts missing
- Misused or abused products or products used in commercial applications\*

To register a warranty claim in Canada, please contact us by our toll free number 1-800-501-9471.

\* "Commercial" is defined as any application other than those found on private residences.